



BOSCH

12 June 2020

Robert Bosch LLC
12000 Portland Ave. S.
Burnsville MN 55337
USA
Telephone +1 952 736-
3987
Robin.Lawson@us.bosc
h.com
www.bosch.us

Re: RTS and Telex Headset and Mic Cleaning

Dear Mr. or Mrs,

This memo describes specific disinfectants and cleaning methods that are acceptable for use on RTS and Telex headset and microphone products.

Approved cleaning agents are listed below. Sani-Cide EX by Celeste Industries or minimum 70% isopropyl alcohol are preferred.

1. Sani-Cide EX3 produced by Celeste Industries
2. Matrix Disinfectant/Cleaner #3 produced by Jon-Don
3. NETBIOKEM DSAM produced by PSA
4. Isopropyl alcohol at least 70%.

Cleaning Procedure:

Remove porous foam components such as ear cushions and foam microphone windscreen. Apply cleaning agent to a soft towel to clean the plastic and metal parts. Cleaner should wipe off or evaporate quickly.

- Do not soak or allow the cleaner to puddle on the unit.
- Do not allow any liquid to touch the speaker or microphone element directly as this may cause damage.

Use only isopropyl alcohol (70% minimum) on porous foam parts including the mic windscreen and/or ear cushion. Once removed soak the part or spray onto the foam until it is completely saturated. Squeeze out excess liquid and allow to air dry at room temperature before reattaching.

Cleaning directions included in this letter are for external surfaces only. Internal surfaces should not require cleaning.

Yours sincerely,

Robin Lawson
Sr. Mechanical Engineer, Aviation Headsets and Microphones.
Telex brand. Bosch Security Systems INC